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Freedom of Information Act Disclosure log - Reply Extract

You asked

Please provide details of clinical service incidents caused by estates and infrastructure failure at your hospital trust in 2016/17.

A “clinical service incident” is defined as follows: *Number of incidents caused by estates and infrastructure failure which caused clinical services to be delayed, cancelled or otherwise interfered with owing to problems or failures related to the estates and infrastructure failure. Exclude failures relating to non-estates causes e.g. nursing availability, but include where external incidents which estates and infrastructures should have mitigated e.g. utility power failures where the Trusts backup power system failed to offset. An incident is considered to be a delay of at least 30 minutes to clinical services affecting at least 5 patients or equivalent. Both inpatient and outpatient service incidents should be included.*

Such incidents will include, but are not limited to: • Power and/or heating failures including overheating • Fires and false alarms (where caused by equipment faults or malfunction, deliberate/malicious causes should be excluded) • Water and/or sewage supply • Food production and/or delivery • Pest control

For each incident, please provide a summary of the incident and the impact on services. Please provide details of the problem and in what way clinical services were affected, including the number of patients affected, the service and how long the service was delayed/if it was cancelled.

Our reply

The Trust is currently undertaking a project to identify clinical service incidents caused by estates and infrastructure failure at our hospital trust in 2016/17.

The information once collated will be published as part of its ERIC (Estates Return Information Collection) return. This will be made publicly available at a later date and therefore considered exempt from supply in accordance with section 22.- (1) (a) – information intended for later publication. ERIC returns are published here: <http://hefs.hscic.gov.uk/ERIC.asp>

The Trust will not have the granularity to report the level of detail you have requested for each incident. This is because it is not recorded for all incidents or at the level of detail requested. The Trust Estates department undertake regular maintenance

programmes, but recognises that mechanical items will at times fail. The cross-referencing of any such failure and its impact on patients is not routinely recorded.

I am sorry, but on this occasion, we cannot be more helpful.