

File reference	W17FOI263
Key words	Bespoke software
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Attachments	No

Freedom of Information Act Disclosure log - Reply Extract

You asked

1. Does your organisation use any bespoke software systems?

Yes, however the Trust is refusing your request because the Trust operates over 200 bespoke systems and to answer your questions for each of these systems would exceed the appropriate limit and are refusing the request because the cost of compliance would exceed the appropriate limit. That is 18 hours, locating, extracting and collating the information requested. I am sorry that on this occasion we cannot be more helpful.

If yes, please kindly complete the following questions. If no, please proceed to question 2.

- What is the core purpose of these system/s?**
- Do these system/s integrate with your organisations financial management systems?**
- Do these system/s enable e-payments, online payments or BACS transactions?**
- Which company/companies are you contracted to for each bespoke software system?**
- What is the total value of each of these contracts over their respective terms?**
- When does the current contract term for these system/s expire?**
- Who are the technical and procurement leads for these system/s and their contact details?**

2. **Is your organisation in the process of exploring the scope or planning the procurement of a bespoke software system or an off-the-shelf commercially branded software system which you envisage will require bespoke development to fit your organisation's needs?**

If yes, please kindly complete the following questions:

- **Will this system/s integrate with your organisations financial management system/s?**

- **Will this system/s enable e-payments, online payments or BACS transactions?**

- **Will this system/s automate processes or data currently managed by spreadsheets?**

- **Will this system/s automate paper based processes?**

- **Will this system/s capture large volumes of data from outside your organisation?**

- **When is the prospective go-live date for such system/s?**

- **What is the estimated budget for such system/s over the intended contractual period (rough order of magnitude)?**

- **Who will be the technical and procurement lead for these project/s?**

Attachments included: No

Legal notes: Plymouth Hospitals NHS Trust is confirming in accordance with section 1 (a) of the Act that it holds the information requested and is supplying it in accordance with section 1(b) unless otherwise specified by virtue of section 12.-1) the appropriate limit.