

# Agenda for the Derriford User Group October 4th 2018



1. Read through the minutes for the last meeting.



2. Talk by Gavin Werrett on what happens during an operation



## Comfort break



3. Talk by Paul Ingram on patients who lack capacity to consent (agree) to an operation



4. Time for any questions



5. Final nominations for this year's Champions Awards at Derriford





## Minutes for the Derriford User Group August 9th 2018

**Present:** Jill, Susie, Antony, Bob, Howard, Saoirse, Zac, Jess, Andy, Kelly, Sally, Alison, Ali, Albina, Russell and Pat

**Apologies:** Claire

**Guest:** Annette



1. Antony chaired the meeting as Claire was on holiday. Everyone introduced themselves, Zac was welcomed to the group and Annette explained who she was.



Annette is the new liaison nurse at Westbourne. She works closely with Jon Anderson. She gives talks on health promotion and delivers training to GP surgeries.



2. Susie read the minutes which were approved by the group. Everyone was thrilled to hear that Fiona has won the HCA of the year award.



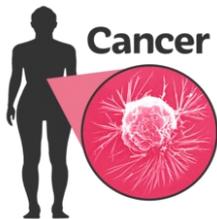
3. Jill read through the report she had written when 4 ladies with a learning disability had gone on a planned visit to the Primrose Ward in June.



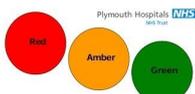
The group were upset to hear that one lady had cried when she couldn't read the signs, the examination room wasn't big enough for a wheelchair to go through, wheelchair users may not get accurate mammograms taken and that all of the leaflets on display used the word 'cancer'.



Sally and Annette said that ladies could have ultrasounds as well as mammograms to get an accurate picture of breasts/boobs.



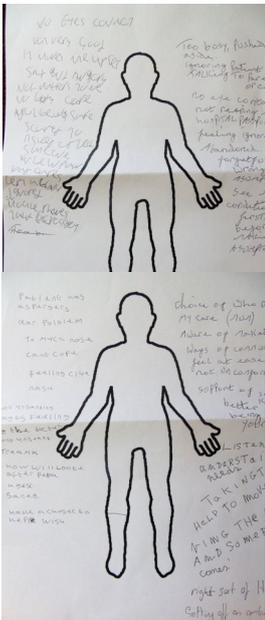
Ali asked how any hospital team would break the news to her if she had cancer. This prompted a good discussion and we decided to add this to the DUG agenda so we could have a longer chat and



perhaps look at changing the hospital passport to include personal choices for example: when breaking important/bad news to me I would like to be alone/ I would like a family member with me/ can you tell the LD Team.



4. Saoirse said we might need an extra session of DUG to help plan the Champion's Awards in November as October's DUG meeting was already very full.



5. The DUG was split into two groups so we could record answers to two questions that came out of the group reviewing the Friends and Family Test feedback earlier in the year.

- What does not interested in the patient actually mean?
- What does the right support and enough support look like in hospital?



Huge thanks to Andy, Jess and Susie who did all the writing. Saoirse is taking this feedback to a meeting with the health commissioners on August 10th .



6. Saoirse wanted to nominate Mr Fewings for a champions award for a second time for supporting RG so well and leaving plans for other staff to follow when he wasn't on the ward.



7. The next meeting is on October 4th when we will be talking about having an operation and people who lack capacity agreeing to an operation by Gavin Werrett and Paul Ingram.