

File reference	W18FOI147
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Attachments	Yes

Freedom of Information Act Disclosure log - Reply Extract

You asked

We are attempting to gain information regarding Maternity Assessment Units / Triage departments and variation of practice across the country. We have previously contacted the departments directly via email and telephone contact, however, we unfortunately gained minimal responses.

Please could the following survey link be completed by the appropriate person from the maternity department. The questionnaire should take 10-15 minutes to complete and no personal or patient information is required.

https://docs.google.com/forms/d/e/1FAIpQLSeUiPa3Ed--Jcs9S-WcZjrrlhYJZ3IsR4upqXFNxU7md72Vog/viewform?usp=sf_link

Our response

The Trust cannot complete online surveys. Please find the Microsoft Word version supplied.

Attachments included: Yes

University Hospitals Plymouth NHS Trust
response

18FOI147 - Attachment

Maternity Triage Comparator

In our unit 'Maternity Triage' is an urgent and emergency assessment area for women in pregnancy, in other units this is often referred to as 'Maternity Assessment' or 'Day Assessment'.

* Required

1. **In which hospital trust is your triage department based? ***

University Hospitals Plymouth NHS Trust

2. **Approximately how many deliveries does your unit have per year? ***

3950

3. **What are your triage department's opening hours? ***

24 hours, seven days per week

4. **Do you have any other hospital based assessment / triage services? ***

Yes

5. **If so please describe including opening hours:** 8am to 4pm Monday to Friday excluding bank holidays

6. **Do you have stand-alone units that assess women? If so please state how many: ***

No

7. **Do you have a separate maternity telephone advice line? * *Mark only one***

No

8. **How many midwives do you have per shift in triage? ***

Two

9. **How many MCAs do you have per shift in triage? ***

One

10. **How many beds do you have in triage? ***

Four

11. **What is the earliest gestation that women can be seen in triage? ***

20 weeks gestation

12. **The following section contains 23 questions asking whether if deemed appropriate you invite women into Triage with the following conditions. Please select yes; no; or only if self-presents in each case. * Check all that apply.**

	Yes	No	Only if self presents
Abdominal pain	Y		
Reduced fetal movements	Y		
PV bleeding	Y		
Possible SRM	Y		
Painful swollen leg(s)	Y		
Shortness of breath		N	Not routinely would direct to emergency department
Vomiting and diarrhoea	N		Self-care advice or refer to GP. Would admit if rehydration and further treatment required
Hypertension	Y		
Headaches	N		In isolation would refer to GP

Threatened Pre-term Labour	Y		
Itching	Y		
Flank pain	Y		
Back pain	Y		
Minor trauma	N		
Mental health crisis	N		
For diabetic review	Y		
For USS review	Y		
Abnormal FH with community midwife	Y		
Breast inflammation	Y		
Raised UPCR & bile acids	Y		
Pelvic pain		N	Not routinely would refer to physiotherapy but would review if pain management required
Concealed pregnancy	Y		
Hyperemesis	Y		Over 20/40

13. **Do you have any further comments regarding your answer to the above question?**

No

14. **Do you have any pre-booked assessments arranged to be seen in your area (select all that apply) ***

Check all that apply.

GTT	N
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Hypertension follow-up	N
Follow-up bloods	N
Admission for steroids and Anti-D	Y
Outpatient induction of labour	N
CTG follow-up	Y
Booked CTG	N
LSCS pre-admission	N

Other (please state):

Pre booked assessments would come to the maternity triage department if out of working hours of Day Assessment ward for example weekends or bank holidays.

15. **Do you have access to formal departmental USS on the day of presentation?** * *Mark only one option:*

Always	
Usually	
Sometimes	X
Never	

16. **Can your midwifery triage staff perform USS for the following?** * *Mark only one option per row.*

	Yes	No
Viability		<input checked="" type="checkbox"/>
Presentation		<input checked="" type="checkbox"/>
Liquor volume	<input checked="" type="checkbox"/>	
Foetal growth assessment	<input checked="" type="checkbox"/>	

17. **At what gestation do the triage midwives perform speculum examinations for vaginal bleeding? ***

20 Weeks gestation

18. **At what gestation do the triage midwives perform speculum examinations for possible SRM? ***

20 Weeks gestation

19. **At what gestation do the triage midwives perform speculum examinations for suspected labour? ***

20 Weeks gestation

20. **Do you have a doctor(s) dedicated to triage? *** *Mark only one option.*

Yes	X
No	

21. **If you have a doctor(s) dedicated to triage please select grade (please choose all that apply):** *Check all that apply.*

Foundation year 1/2	X
GP trainee	X
Obstetric ST1	X
Obstetric ST2	X
Registrar	X

22. **Do you have a formal risk assessment score / triage acuity scoring system? ***

No

Yes Skip to question 23. No Skip to question 31.

Maternity triage comparator - section 2

23. **How many categories does your formal risk assessment have?** * *Mark only one option.*

3	
4	
5	
Other	

24. **Do you ask standardised questions?** * *Mark only one option.*

Yes	
No	

25. **What are your target times from arrival to initial assessment?** *

26. **Is it a locally devised scheme or used in more than one hospital? If so where else is it used?**

27. **Who performs the initial assessment** *

Midwife band 5	
Midwife band 6	
Midwife band 7	
MCA	

28. **Do you use specific care bundles?** * *Mark only one option.*

Yes	
No	

29. **Does MEWS (Maternity Early Warning Score) affect the risk assessment score? * Mark only one option.**

Yes	<input type="checkbox"/>
No	<input type="checkbox"/>

30. **If at all possible please attach to the email response the triage acuity score currently in use**

Maternity triage comparator

31. **The aim of this questionnaire is to collate information regarding variation of practice within maternity triage across the country with a view to improve services. Below please enter any further comments which you believe could be useful to us:**

Triage telephone calls are taken by midwifery team based off site at SWAST closely working alongside the ambulance service. This enables calls to be triaged appropriately and escalate if ambulance response required and also supporting the South West ambulance service to answer maternity calls appropriately. Maternity line calls are staffed by midwifery staff Band 6/7 and patients are signposted where is most appropriate for their assessment.

31. **Would your unit be interested in joining a national conversation regarding maternity triage services? If so please enter contact details below:**

Yes - CDS ward manager care of 01752 430200