

File reference	W18FOI344
Key words	Interpretation Services
Date of release	25/09/2018
Attachments	No

Freedom of Information Act Disclosure log - Reply Extract

You asked

- 1) **From 1st January 2017 – 31st December 2017 how much did your Trust spend of interpreting services?**

£158,494.24.

- 2) **Do you service interpreting requirements in-house or do you outsource to a third party company?**

Third Party Company.

- 3) **If you use a third party to service interpreting requirement**

A. What is the name of the organisation you outsource to?

- Language Empire for Face to Face and document translation
- The Big Word for Telephone Interpreting
- SignLive for Video Interpreting for British Sign Language

B. Is the interpreting services provision contracted under a OJUE/Framework or is the service provided off contract?

The Big Word is contracted against CCS Framework RM1092.

Our contract with Language Empire was procured under an OJEU process carried out by Plymouth City Council in 2014. This Contract has since expired and the Trust is currently in contract negotiations with Language Empire and reviewing the marketplace.

Our arrangement with SignLive is not contracted under an OJEU/Framework due to it being low value.

C. If contracted what OJUE/Framework contract is the Trust accessing and when does the contract expire?

Our contract with Big Word expires 31 March 19.

Our contract with Language Empire has expired.

D. Please provide both dates if telephone and face to face interpreting are contracted separately

As above.

4) Who is the senior responsible officer for interpreting services at the Trust?

Beverley Allingham

Attachments included: No