

<b>File reference</b>	W18FOI489
<b>Key words</b>	System used to Record Clinical and Non-Clinical Incidents
<b>Date of release</b>	21/12/2018
<b>Attachments</b>	No

## Freedom of Information Act Disclosure log - Reply Extract

You asked

Please could I enquire as to what system your Trust uses to record clinical and non-clinical incidents that occur within the Trust?

Specifically, I would like to know the following:

1. Does your Trust use an electronic system to record and manage clinical and non-clinical incidents including patient safety incidents?

Yes

2. If yes to question 1, what is the name of the system you use to record and manage clinical and non-clinical incidents within the Trust?

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3. In relation to the system named in question 2, do you use the system for any other functions other than the reporting and management of incidents?

Yes

4. If yes to question 3, could you please detail what additional functions the system is used for (i.e complaints management and risk management)?

The management of Risks, PALS, Complaints, Claims, Inquests and Safety Alerts.

5. Could you please provide the cost of the system named in question 2 for the last financial year (2017/18)?

£56,320.76

6. If possible, could you please provide the cost of the system named in question 2 for the last 5 financial years?

£253,963.76

**Attachments included:** No