

<b>File reference</b>	W18FOI654
<b>Key words</b>	Patient Transport
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<b>Attachments</b>	No

## Freedom of Information Act Disclosure log - Reply Extract

You asked

- 1. Do you have dedicated team responsible for arranging patient transport when they leave your hospital? - Yes / No If NO please explain how patient transport is arranged If YES how many are in this team?**

No, this is organised by the Patient Transport Advice Line which is part of Devon County Council.

Please find a link to the Council's FOI information;

<https://new.devon.gov.uk/accesstoinformation/freedom-of-information-request>

- 2. Do you provide a 7 day week service?**
- 3. Approximately how many bookings are made each year (if possible please split this into inpatient and outpatient visits)?**
- 4. Who else is involved in the process – Please list each stakeholder for example Nurse, Bed Manager, Sisters/Matrons, Finance, CCG Finance, CCG Transport Provider, Own Transport Department, Other?**
- 5. Do you have your own transport department who transport the patient to their destination? Yes / No**
- 6. What systems and applications do you use to capture and track the transport bookings?**
- 7. Is this an off the shelf/package or in house developed system?**
- 8. Do you have many disputed invoices with the CCGs for Patient Transport**

Attachments included: No