

# Agenda for the Derriford User Group



1. Minutes from the last meeting



2. Design a poster to promote the launch of the hospital reasonable adjustment charter



3. Volunteers for Learning Disability Week activity



## Comfort break



4. Hospital passport design for new app



5. Hospital work plan update



5. Nominations for the November Learning Disability Champions Awards





## Minutes for the Derriford User Group

**Present:** Ali, Lin, Mary, Bob, Susie, Howard, Antony, John, Steve, Martin, Jill, Saoirse, Dave, Sam, Claire, Judy, Fi, Jess, Carol, Sally, Kelly, Lesley, Andy, Sharon, Bryn, Russell, Alison, Albina, Karen, Pat and Diane



**Guest:** Catrin Waugh-Baker from Devon Link-Up



1. Ali welcomed everyone to the meeting and asked people to introduce themselves. Bryn was welcomed back to the DUG.



2. Susie kindly read the minutes from the last meeting.

### Updates on actions from the previous minutes:

Fiona gave an update on her meeting with the Primrose Team:



- They are looking at reasonable adjustments
- They are widening some of the doors to make it easier for wheelchair users
- The hospital need to look at where support staff can stand during a mammogram with a nervous patient





The Reasonable Adjustment Charter will be sent to Bev Allingham and launched during Learning Disability Week in June. We will plan this in more detail at the next meeting.



3. Saoirse explained that the government were running a consultation on training for people who worked within health and social care. The DUG split into groups to record their thoughts on:



- The need for such training
- What the training should include
- Who should be involved in writing and delivering it
- How often and to whom it should be delivered



4. After a comfort break Catrin Waugh-Baker introduced herself. Catrin is the new Connectivity Worker for Devon Link Up. Her role is to travel around Devon engaging with different user groups to get feedback on important issues for the Devon Partnership Board. She handed out contact details to people who were interested in getting involved.



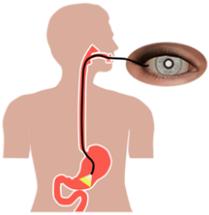
5. Jill asked the group for nominations for this year's Learning Disability Champions Awards in November.



- Jill nominated Jenny Hurley for the amazing work she has done creating a series of accessible physiotherapy letters and exercise sheets



- Sally Meethan nominated the Hospital Transport Team: the reason for the nomination will be added at the next DUG meeting



- Fiona nominated the whole endoscopy admin team for fully supporting patients with a LD, being flexible when offering appointments and regularly contact the LDL Team for advice



- Saoirse nominated Sarah ? on Tavy Ward for the way in which she supports patients. She is very attentive to patients needs and is extremely helpful. Saoirse to dins out Sarah's surname for the next meeting



- Judy nominated Erme Ward for the way they support patients with a learning disability through the pre-assessment process. The team are very through and welcoming



- Saoirse also nominated Rosie Logan at Maxillofacial for thinking creatively, being respectful of patients needs, being patient centred and going above and beyond in the way she offers support



## Remaining meeting themes for 2019:

### August:

- Friends and Family Test (FFT) Feedback review
- Meeting with new Director of Nursing or Anne James or Richard Crompton?



### October:

- Plans for the Learning Disability Champions Awards



### December:

- Exploring feedback from FFT