

RENAL PATIENTVIEW: ENROLLMENT INFORMATION

TO BE RETAINED BY THE PATIENT

PRIVACY & SECURITY

Renal Patient View enables you to review your test results and other documentation regarding your renal condition via the internet. It is important you are aware of possible risks that can occur in making your information available in this way.

To protect your information, we use two methods:

- Any information sent across the Internet is coded. The codes used are almost impossible to break.
- Everyone using the system will have their own username and password. The first time you use the system, you will be asked to change your password, so it is known only to you. It is important to keep your password safe, but be careful if you choose to share your password with other people you trust. You can change your password at any time if you think someone else may have discovered it.

Together, these create a very safe system. Supermarkets use the same kind of system to make internet shopping safe. However, it might be possible for a determined 'spy' to break into the system and find your information. If this concerns you, then maybe Renal PatientView is not suitable.

Remember:

- The system will only show *some* of the information that is in your notes and in the computer system in your renal unit.
- Your GP and Renal Unit staff may be able to view your information, but they are already able to view it on the hospital computer system.
- None of your information goes onto the Internet unless you sign up to Renal PatientView.
- You can choose to leave Renal PatientView at any time, and your information will be removed.
- All renal units do their best to ensure all the information they hold is accurate. Should you find any errors please notify us and we will endeavour to rectify.

LEAVING PATIENTVIEW

You can stop using Renal Patient View at any time, but your records will remain on the system, and you're GP and some staff from your renal unit will still be able to view them across the Internet. You do not need to do anything if that is OK with you.

If you are concerned that someone may have discovered your password, and is looking at your records when you don't want them to, you can change your password at any time.

If you want to have your **records removed completely** from Renal Patient View, that is easy to do, but it is important for us to be sure that you understand the following:

- Your records will be completely wiped from Renal Patient View – we can't get them back again.
- Your computer records held within your renal unit (and other hospitals) will not be affected.
- If you re-join Renal Patient View later, your old records will not be transferred again, so you will have lost access to some older results, letters etc.
- If you have joined in more than one unit (this only applies to a few patients), you must tell them separately in each of the units where you have joined.

It would probably be helpful to talk this over with staff, especially if you have any worries.

QUESTIONS/COMMENTS/QUERIES

If you have any questions or issues, please contact:

Lucy Addis

Lead Patient View Administrator, Plymouth Hospitals NHS Trust

01752 430310

Lucy.addis@nhs.net

RENAL PATIENTVIEW: CONSENT FORM



By completing this form you are asking us to make information from your renal records available on the Internet via Renal PatientView. This information may come from:

- computer records held by your renal unit
- other relevant national healthcare-related systems, such as UK Transplant

Once you have been issued with a username and password you will be able to access this information from any Internet-connected computer. You can choose to show it to anyone else by using your password.

Your information will not be made available on Renal PatientView without your permission.

I understand the information I have been given about the security of my computer-held clinical information. I would like access to my information on the Renal PatientView website.

Signed..... Date.....

Print full name..... Date of Birth

Email address

NHS number.....
(found on any correspondence from the hospital)

Witnessed by

I confirm that the patient has been given a copy of the security and contact information.

I hereby witness the signature of
(patient name - printed)

Signed Date

Print name

When complete, please return this form to:

*Renal Administration Office
Derriford Hospital
Derriford Road
Plymouth PL6 8DH*