

Incidents (Patient) Profile Jan-Dec 2011

	Total													
All incidents affecting a patient	6069	Male	Female	Not known	Disability (Yes)	Disability (No)	Unknown/Not specified	White	BME	Not Stated	Not known			
		2743	3285	41	88	289	5692	4948	64	688	369			
		45%	54%	1%	1%	5%	94%	82%	1%	11%	6%			

Age	0-15	16-20	21-25	26-30	31-35	36-40	41-45	46-50	51-55	56-60	61-65	66-70	71+	Not known
	80	43	92	76	68	39	61	79	69	123	127	156	1104	3922
	1%	1%	2%	1%	1%	1%	1%	1%	1%	2%	2%	3%	18%	65%

The untoward incident reporting system currently has the facility to collect gender, age, disability and ethnicity of the person affected by the incident. The above table shows a breakdown for those persons affected by the incident where they were listed as being a patient. It can be seen that, particularly for disability and age, and to a lesser degree for ethnicity, there are a large proportion of unknown or not specified. This reflects the data held on the patient administration system where it is known that ethnicity is not collected robustly and there is not an option within the patient demographics for showing a disability, although a disability can be shown using the alert system.

The Equality and Diversity Lead monitors untoward incidents and complaints to identify possible harassment, bullying or discrimination issues. Untoward incidents can be monitored by age, gender, learning disability and ethnicity, although this is still under development. Incidents can also be highlighted with an Equality and Diversity flag which indicates that there is a specific Equality and Diversity element to the incident. This flag is a recent development and the use of it is not yet mandatory.

Next steps:

To increase and improve the collection of data about the protected characteristics

To develop a robust system of reviewing incidents from an equality perspective including how we learn from them as an organisation