

## Freedom of Information Act Disclosure log - Reply Extract

<b>File reference</b>	W21FOI113
<b>Key words</b>	Risk Management, Incident Reporting, Safety Alert Reporting, Claims and Complaints Systems
<b>Date of release</b>	17/06/2021
<b>Attachments</b>	No

### You asked

Please can you confirm what system you currently use for the below and whether there are current plans to change them:

- **Risk Assessment and Management** = Datix.
- **Incident Report** = Datix
- **Safety Alert Reporting** = Datix
- **Claims** = Datix
- **Complaints** = Datix
- **PALs Queries** = Datix
- **Mortality and/or Medical Examiner Reviews** = None
- **Audit** = Internal audit is outsourced
- **CQC and/or External Reviews** = Monitored via Excel
- **Action Plans** = Datix

The Trust does not have recorded plans to change them.

**Attachments included:** No