

## Freedom of Information Act Disclosure log - Reply Extract

<b>File reference</b>	W21FOI122
<b>Key words</b>	Incidents of Physical and Verbal Abuse Against Patients by Security Staff
<b>Date of release</b>	25/06/2021
<b>Attachments</b>	No

### You asked

All incidents are thoroughly investigated. The Trust publishes its Physical interventions guidance here: <https://www.plymouthhospitals.nhs.uk/trust-policies>

### You asked

- 1. Do you employ your own security staff or are they supplied by an external provider?**

The Trust currently outsource to an external provider until April 2022.

- 2. Over the past three years, year on year, how many incidents of alleged physical and verbal abuse against patients by security staff have been logged by your Trust?**

Five or fewer incidents of alleged incidents of physical or verbal abuse against patients by security staff have been logged by our Trust.

- 3. Over the past three years, year on year, how many of these incidents were alleged to have taken place in Accident and Emergency?**

Due to the low numbers, this question is refused because it constitutes personal information

- 4. Are all these incidents logged and, if so, what system does your Trust use - eg: DATIX**

Datix

- 5. How were these incidents described; eg: physical, verbal, restraint etc.**

Due to the low numbers, this question is refused because it constitutes personal information

- 6. Year on year, and for the past three years, how many of these incidents were investigated?**

All allegations are investigated. Due to the low numbers we cannot quantify the figure. This is because it constitutes personal information about five or fewer persons

**7. Year on year, and for the past three years, what were the outcomes of these investigations?**

We have provided support to staff and learning from the presenting situation/s.

**Legal notes:**

University Hospitals Plymouth NHS Trust is confirming in accordance with section 1 (a) of the Act that it holds the information requested and is supplying it in accordance with section 1(b), unless otherwise specified because it constitutes personal information.

Please find the answers to your questions noting that we have redacted the data set where numbers are five or fewer if possible or refused some answers where we could not offer help. Figures of five or fewer are considered personally identifiable information. Our approach avoids a breach of the first two Data Protection Act principles and the general right to object to processing, whilst providing you with as much detail as possible. This is in accordance with section 40.-(2)(a) and (b) by virtue of the first and second condition.

**Attachments included:** No