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<b>Attachments</b>	No

## Freedom of Information Act Disclosure log - Reply Extract

You asked

**I would like information on the number and nature of compensation claims brought against your organisation by members of staff who have sustained an injury or contracted a disease while employed your organisation in the past five years.**

104 compensation claims have been recorded in the past five years

<b>Type of injury or disease</b>	<b>Number of incidents recorded</b>
Assaults	10
Equipment issues	8
Falls/slips/ trips	36
Manual handling	28
Other	22
<b>Totals</b>	<b>104 cases</b>

Further breakdown of the figures is not possible because the data sets relate to figures of five or fewer.

**I would like a year by year breakdown, preferably on an excel document via email, detailing:**

- **Details of the injury (i.e. moving and handling injury, slips/trips/falls and so on)**

Please see table above

- **Staff role if known (i.e. staff nurse, doctor)**

We do not record the staff role as part of any compensation claim

- **Whether compensation was paid**

The Trust does not know the answer to this question for all claims made. The Trust is a member of the Clinical Negligence Scheme for Trusts (CNST) provided by the NHS Litigation Authority (NHSLA). They handle some claims against member NHS bodies and take over full responsibility for handling the claim and meeting the associated costs.

The Trust has 74 closed cases and has 30 open cases. Of the closed cases, 18 were unsuccessful, 35 payments have been made in either concluding the case or part payment. The value of the payments known to us is £182,573.98.

- **The total amount of compensation paid**

Please see statement above

- **If information available, any action taking following the incident (i.e. additional training, non-slip flooring and so on)**

The Trust seeks to learn from all incidents. For example, our manual handling trainer receives details about manual injury claims and our guidance and training amended accordingly when required.

The same is true for all identified risks and reported to the Trust Board for their overview.

For example, the September Board papers state (item 5 p.39)

### **Risk Management**

Significant progress has been made in enhancing the Trust's risk management arrangements in recent years. There is now much greater visibility, ownership and oversight of key risks throughout the Trust. The Trust Board reviews key risks on a regular basis and seeks assurance that appropriate mitigating actions are being taken. Most recently, we have updated our Risk Management Policy and established a Risk Management Review Group (RMRG) to oversee compliance with this policy and secure further improvements.

Whilst we have all of the key components of an effective risk management framework in place, there is still scope for improvement. More specifically, we need to ensure that all risks recorded on DATIX are clearly defined, scored in accordance with our policy and supported by appropriate and up to date mitigating actions. The Risk management Review Group has also identified the need to improve the functionality of the DATIX system and is developing a

plan to deliver a number of enhancements which should make it easier to record and monitor identified risks.

The Risk Management Review Group will continue to oversee developments in this important area and report progress to the Audit Committee.

I would also draw your attention to the Board Action Plan in September that states:

The Plymouth & Western System Development has been established and is overseeing the development of a system-wide plan to ensure that there is collective ownership and leadership of our priorities for improving the health and wellbeing of the people we serve

A Memorandum of Understanding and a Terms of Reference have been agreed by all parties - See page 46.

Additionally, the Trust fundamentals of care audit questions include issues that can place staff at risk of injury or disease. For example, manual handling risk management always forms part of clinical audit.

**Attachments included:** No. I am sorry but on this occasion, we could not present the reply in an Excel spreadsheet format.