

File reference	W16FOI608
Key words	Pest control
Date of release	19/11/2016
Attachments	Yes

Freedom of Information Act Disclosure log - Reply Extract

For organisational and reply context:

Plymouth Hospitals NHS Trust is the largest teaching hospital trust in the South West. We employ over 6,000 staff working in 350 different roles within the Trust. We offer a full range of general hospital services to around 450,000 people in Plymouth, North and East Cornwall and South and West Devon. These include emergency and trauma services, maternity services, paediatrics and a full range of diagnostic, medical and surgical sub-specialties.

We work within a network of other hospitals to offer a range of specialist services to a population of between 700,000 and two million depending on the type of care needed.

Plymouth Hospitals NHS Trust manages 21 hectares of land, in Derriford alone, 152,543 square metres of building space, plus buildings on four other sites across the city and a nature reserve.

Number of beds

On the 30/03/2016 there were 850 beds reported in the daily bed report. These figures are not static and change daily. They include 29 escalation beds. In addition, we have 41 paediatrics beds & 27 obstetrics beds.

We have excluded cots from this list. All numbers provided are subject to change

Number of rooms

At 28 Jan 2016, the Trust had 6,462 rooms identified on the CAD system (which make up the 152,543 m²).

The total number of operating theatres.

Derriford Hospital has 30 operating theatres.

To contact us or obtain further information

Please visit the Trust website at: <http://www.plymouthhospitals.nhs.uk/>

You asked

- 1. How many times did your hospital trust have to call out pest control between the financial years 2014/15 and 2015/16?**

Please refer to the attached table

2. **Please further detail each specific incident as far as possible? (For example: what type of pest was seen: rat; cockroaches; ants' nest etc and where was it spotted: staff locker room; electrical cupboard; kitchen; ward)**

Please refer to the attached table

3. **Please describe any proofing/housekeeping/hygiene recommendations – and/or precautions to be observed by trust staff - given by pest control contractors to help eliminate causes of infestation.**

Plymouth Hospitals NHS Trust has a pest control contract in place, which calls for monthly proactive inspection visits and requires all vulnerable areas to be inspected for pest activity. In addition to the routine monthly monitoring visits, the pest control contract covers call-outs for scheduled pests. As part of the service reporting, the trust's pest control contractor will advise on any proofing or housekeeping recommendations to prevent any further problems. The recommendations will depend on what pest activity is present and the location but in general, might include:-

- Spiking window ledges and other areas where birds are prone to perching and/or roosting
- Fitting fly screens to prevent ingress by flying insects
- Fitting bristle strips to bottom of plant room doors to prevent access by mice
- Removing clutter from office floors to allow for thorough cleaning to prevent silverfish
- Delaying vacuuming to allow treatment time to eradicate biting insects
- Ensuring drain covers are firmly in place in external areas

Please provide an up-to-date copy of your hospital's pest control policy if you have one.

Please refer to the attached document

Table one

Date	Hospital	Department	Species	Notes
04/14	PHNT	Optometry Room 2	Crawling insects	Monitor traps laid
05/14	PHNT	Office Level 7	Pigeons	Removed

05/14	PHNT	Toilet Level 11	Crawling insects	No evidence
06/14	PHNT	Oncology - Roof Space	Bees	Rokill on site to aid beekeeper in removal of queen, further action requires to remove fascia boards
06/14	PHNT	Clinical training room	Ants	Treated with Maxforce Quantum
06/14	PHNT	Oncology Roof Space	Bees	Further support to bee keeper (see above) Queen removed - No treatment required
06/14	PHNT	Level 4 theatres Coffee room	Biting insects	Insecticidal spray to wall floor junctions
06/14	PHNT	Office 36/d/20	Report of sighting of Rat - a further report of a small mouse leaving the office but no evidence found. Waste hub checked	No evidence found No action taken
06/14	PHNT	A+E Reception	Biting Insects	Six insects monitors placed
06/14	PHNT	Discovery Library	Sighting of mouse	Inspection - No evidence - Three bait boxes placed as precaution
07/14	PHNT	Confidential waste store Level2	Rodent (unspecified)	No activity found two bait stations placed as a precaution

07/14	PHNT	Doctor's Room 36/c/15	Flies	Filter flies emerging from small in holes in work surface. Recommended further investigation from estates to repair under work surface
07/14	PHNT	SDU, Maternity Triage Room	Flying Ants	Treated with Maxforce quantum and holes sealed
07/14	PHNT	Neonatal Intensive Care Unit Office	Biting Insects	Insect monitors laid
07/14	PHNT	Office L7	Biting Insects	Insecticidal spray
07/14	PHNT	Central Records	Biting Insects	Insecticidal spray and monitors
08/14	PHNT	X-Ray East	Silverfish	Monitors placed
08/14	PHNT	Acute Care Office	Biting Insects	Insecticidal spray
09/14	PHNT	Children and Young Person's Outpatient department	Biting Insects	Insecticidal spray
09/14	PHNT	Residences	Silverfish	Monitor traps laid
09/14	PHNT	Pencarrow Ward	Biting Insects	Insecticidal spray
10/14	PHNT	Ward Level 12 (not specified) and Stairwell	Cluster flies and Yellow swarming fly	Procontrol to stairwell - Monitored no further action required in ward
11/14	PHNT	External grounds	Rat sighting	No evidence - three external bait boxes

				laid
12/14	PHNT	Plant room	Removal of pigeons and nesting material	Recommend further pigeon proofing Removed nesting material and Pigeons
01/15	PHNT	Level 7 Roof	Deceased Pigeon	No safe access can be gained to this area. No further action taken (NFA)
04/15	PHNT	Microbiology Plant Room	Spiders	No activity found
05/15	PHNT	NU Building Level 2	Bee Swarm	Bee keeper attempting to remove swarm Bee keeper to contact Rokill if further action required
05/15	PHNT	Orthopaedic OPD	Biting Insects	Insecticidal spray carried out
05/15	PHNT	Patients Library	Biting Insects	No evidence found, monitors laid
05/15	PHNT	Oncology External Area	Ants	Max force Quantum
05/15	PHNT	Level12 Stairwell	Pigeons	Three removed
05/15	PHNT	Maternity Corridor Level 4 Plant room	Mouse sighting	Activity found All bait boxes renewed to contract blox and follow up to be carried
06/15	PHNT	OPD Office	Fleas	Insecticidal spray
06/15	PHNT	Nutritional Nurses Office	Fleas	Insecticidal spray

06/15	PHNT	Emergency Department Reception	Ants	Treat carried out with Max force Quantum
07/15	PHNT	Kingstor House	Biting Insects	Treatment with Fedona
07/15	PHNT	X ray east Booking office	Biting Insects	Treatment carried out
07/15	PHNT	X ray East - Ladies WC	Ants	No activity found
08/15	PHNT	Heptology level 7	Silverfish	Treated with Fedona
09/15	PHNT	Cleaner's cupboard Level 6	Silverfish	Treated with Fedona
09/15	PHNT	External area	Sighting of Rat	Evidence of activity - Bait station restocked follow up visit to be carried out
10/15	PHNT	Planned Investigation Unit notes room	Silverfish	Treatment Fedona
10/15	PHNT	Secretary's office Level 6	Silverfish	Treatment Fedona
10/15	PHNT	Maxilliofacial	Flies	Not sufficient to require treatment
10/15	PHNT	Stores Level 2	Mice	Two break back traps placed follow up to take place
11/15	PHNT	LYD Ward	Mice	No Activity found
11/15	PHNT	Minor operations - OPD	Silverfish	Spray treatment carried out
11/15	PHNT	Postbridge Ward	Silverfish	Monitors placed
11/15	PHNT	Discharge room Level 5	Small flies	Monitor traps left

11/15	PHNT	Diet and Nutrition Office	Biting Insects	Spray with Fedona
12/15	PHNT	Patient Transport Office	Biting Insects	Monitors placed
12/15	PHNT	Residences	Silverfish	Fedona treated
12/15	PHNT	Tavy Ward	Silverfish	Monitors placed
12/15	PHNT	Road external to property	Rat sighting	Bait unit placed in area
01/16	PHNT	Pencarrow	Spiders	Insects bait monitors placed
01/16	PHNT	Road external to property	Rat sighting	Bait boxes placed – Follow up to be carried out
01/16	PHNT	Residences	Silverfish	Spray treatment carried out
01/16	PHNT	Blood bank external	Rat sighting	Temporary bait boxes placed - Follow up visit required
3/16	PHNT	Grounds – near Freedom day case unit	Rat sighting	Temporary bait boxes place in area follow up visit required
03/16	PHNT	Pigeon in corridor Level 7	No evidence	No further action required
03/16	PHNT	Freedom Day Case	Crawling insects	Insect monitors placed
03/16	PHNT	Acute Care Office	Silverfish	Insect monitors placed
05/16	PHNT	Cardiology offices	Silverfish	Insect monitors placed
05/16	PHNT	Tavy Ward	Fleas	Spayed all

				areas NFA
05/16	PHNT	Cardiology Office	Silverfish	Sprayed with Fedona
05/16	PHNT	Orthopaedic coffee room	Ants	Small nest found spray treatment carried out
06/16	PHNT	Tamar Ward	Hornet	Removed by sticky board
06/16	PHNT	Tavy Staff Room	Crawling insects	No evidence and monitors placed
06/16	PHNT	OPD office lev 7	Fleas	Spray treatment
06/16	PHNT	NFA	Pigeon nest removed	NFA
06/16	PHNT	OPD office lev 7	Biting insects	Spray treatment
06/16	PHNT	Tavy staff room follow up	No evidence of pests	NFA
07/16	PHNT	Meeting rooms - Level 6	Biting insects	Spray treatment carried out
07/16	PHNT	Level 12	Removal of pigeon nest	Call back
07/16	PHNT	Level12	Removal of pigeon nest	Removed
07/16	PHNT	Level 7 Out-patient depts.	Biting insects	Spray treatment carried out
07/16	PHNT	MRI plant room	Pigeon fouling photos	Rokill recommended live capture
07/16	PHNT	Outpatient Department level 6	Biting insects	Sprayed area
07/16	PHNT	Transport office lev 6	Biting inserts	Spray treatment at 19.00hrs

07/16	PHNT	Chemo-Outpatient Department	Ants	Gel placed in location
07/16	PHNT	Thrushel Ward	Fly screen	Await quote
07/16	PHNT	Transport office	Biting insects	Spray treatment at 19.00hrs
08/16	PHNT	Facilities	Call out to remove injured pigeon	NFA
08/16	PHNT	Theatres staff room	Dead Shrew Bought in members of staffs handbag	Removed - NFA
08/16	PHNT	OPD dept.	Biting Insects	Spray carried out
09/16	PHNT	Hartor Ward kitchen	Silverfish	Laid more insect monitors
09/16	PHNT	Dietetics office	Biting insects	Spray carried out
09/16	PHNT	Central Production Unit	Silverfish	Fedona treated
09/16	PHNT	Residents flat 14 and 13	Silverfish	Fedona treated
09/16	PHNT	Residents flat 36	Biting insects	Fedona spray
09/16	PHNT	NICU special care unit	Biting insects	Fedona spray
11/16	PHNT	O road - External	Birds nest and sparrow nest	Remove and proof
11/16	PHNT	Residents flat 5	Silverfish	Fedona spray
11/16	PHNT	Residents flat 36	Biting insects	Fedona spray
11/16	PHNT	Porters lodge	Silverfish	Monitors placed

Attachments included: Yes