File reference	W17FOI044
Key words	Agency use - Pharmacy
Date of release	17/05/2017
Attachments	No

Freedom of Information Act Disclosure log - Reply Extract

You asked

Response introduction

Temporary staffing

In addition to our own internal locum bank (for medical staff) and NHS Professionals (for nursing an non-medical staff), the Trust uses agency workers as a last resort when all other options have been explored, discounted and it is necessary to ensure appropriate standards of service delivery. The Trust will flex staff across departments as well as deploy temporary staff to ensure the continuation of a quality, safe service for patients.

In response to the caps on agency worker pay introduced in November 2015, the Trust is in regular conversation with agencies in order to work together to lower pay. Requests to use agency workers are scrutinised by the Executive team, to establish other routes of covering the work before using an agency worker. The Trust works collaboratively with other Trusts throughout the Southwest to drive down rates of pay across the region, undertaking regular review meetings.

Your request and our response

I am hoping that you are able to assist with an urgent freedom of information request. Please provide me with the following information relating to staffing within the pharmacy department (all areas including: dispensary, clinical, aseptics, clinical trials, MI).

- 1. How many permanent staff are employed by the pharmacy department?
 - 119WTE in the Pharmacy Summary Service line
- 2. How many permanent vacancies are currently open/unfilled within the pharmacy department?
 - 11.3 WTE Vacancies in Pharmacy Summary Service line
- 3. How many agency staff/locums are currently being used across the pharmacy department?
 - On 23/1/17, we had two locum pharmacists supporting us.
- 4. How many bank temps are being used across the pharmacy department?
 - On 23/1/17, no bank temporary staff were being used.

5. During the 2015-2016 financial year, how much did the pharmacy department spend on temporary agency staff

£110,811

6. During the 2015-2016 financial year, how much did the pharmacy department spend on temporary bank staff

£5,904

7. During the 2015-2016 financial year, how much did the pharmacy department spend on permanent finders/introduction fees through recruitment agencies

Nil

8. Does the pharmacy department utilise frameworks for temporary staffing? If so, which framework is of choice?

RM3711 and RM959

9. Does the pharmacy department book agency staff direct with agencies or do all bookings run through a centralised temporary staffing team?

Centralised booking team

10. Does the pharmacy department work within a master vendor agreement or managed service agreement?

Not applicable

11. Which agencies does the pharmacy department use for temporary/locum staff?

Agency Name
RM3711
Castlerock Recruitment
A&E
Athona
Atlantis Medical
Care Pro
Coyle Personnel PLC
DRC Locums

Evergood		
Falcon Recruitment		
Fresh Recruitment		
Global Medics		
HCL Doctors Ltd		
Holt Doctors		
ID Medical		
Interact		
Medacs		
Medco		
Medecho Ltd		
Medicure		
MP Locums Healthcare Ltd		
MSI		
My Locum		
National Locums		
NC Healthcare		
PerTemps Medical		
Promedical Personnel Ltd		
Provide Medical		
Pulse		
RIG Locums Ltd		
Supply Care		
Surgi-Call		
Swan Staff		
The Locum Practice		
Total Assist		

TTM Healthcare		
RM959		
24hr Healthcare Ltd		
AHL Recruitment Limited		
Atlantis Medical Ltd		
Care4Health Ltd		
Care Providers		
Castlerock Recruitment Group		
City Healthcare Agency Ltd		
Coyle Personnel PLC		
Day Webster Limited		
Evergood Associates Ltd		
Exxcel Ltd		
HCL Healthcare Ltd		
HCL Managed Services		
HKS Consultancy Group Ltd		
HONEYBEERECRUITMENT.COM Ltd		
ID Medical		
Jennie Reeves		
Locum Placement Group Ltd		
London Teaching Pool Ltd		
Maxxima Ltd		
Medacs Healthcare PLC		
Medical Resourcing International Ltd		
Medicare First Limited		
MSI Recruitment		
My Locum Ltd		

Orchard Medical Recruitment	
Pertemps Medical Professionals	
Piers Meadows Recruitment	
PSL Recruitment Services	
Pulse Healthcare Ltd	
Randstad Care Ltd	
Recruitment Express	
Reed Specialist Recruitment Ltd	
RIG Medical Recruit	
Sanctuary Personnel Ltd	
Science Recruitment Group Ltd	
Sensible Locums T/A Sensible Staffing	
Service Care Solutions Ltd	
Sonographers Medical Ltd	
Sugarman Medical Ltd	
Team Locum Limited	
The Placement Group	
Verovian Consultancy Limited	
Your World Recruitment Limited	

12. Please provide me with the following contact names within the authority:

a) The name of the senior manager (Chief Pharmacist/Director of Pharmacy) with overall responsibility for the pharmacy department.

Mr S Mynes

b) The name of the head of temporary staffing

At this time, the Trust does not have a person in this role; the Human Resources Directorate currently cover such functions.

Attachments included: No