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Key words	Eye care did not attend rates
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Attachments	No

Freedom of Information Act Disclosure log - Reply Extract

You asked

- 1. Please provide the “did not attend” figures for the Royal Eye Infirmary (REI) in 2016 -17? Did not attend means that the patient was offered an appointment but failed to turn up for that appointment.**

The figures provided include all the specialties at the REI location including Ophthalmology, Ophthalmology A&E, Orthoptists and opticians.

Of the 66,947 appointments offered at the REI, 3,728 outpatient appointments are recorded as “Did Not Attend”.

- 2. Please, if available provide the average cost of a patient failing to attend for an appointment at the REI?**

The Trust does not hold this information.

Attachments included: No