

<b>File reference</b>	W17FOI297
<b>Key words</b>	Contacts – Caldicott Guardian and Patient Experience
<b>Date of release</b>	22/08/2017
<b>Attachments</b>	No

## Freedom of Information Act Disclosure log - Reply Extract

### You asked

1. I am writing to you under the Freedom of Information Act 2000 to request the following information.

- Caldicott Guardian Name
- Caldicott Guardian Email Address
- Caldicott Guardian Telephone Number

The Caldicott Guardian is Mr Adrian Marchbank. For enquires specific to this role, please forward your enquiry to the Information Governance team at: [informationgovernancepht@nhs.net](mailto:informationgovernancepht@nhs.net) or telephone 01752 437100. They will forward appropriate enquiries.

2. **Who within the Trust has overall ownership of the Trust's Patient Experience and/or Journey?**

Professor Greg Dix  
Chief Nurse and Operating Officer

For further information, please click here:  
<https://www.plymouthhospitals.nhs.uk/greg-dix>

Our Patient Experience Strategy is published on the Trust website at:  
<file:///C:/Users/edmundss.DERRIFORD/Downloads/PatientExperienceStrategyFinalApproved.pdf>

Further information about Raising comments, suggestions and concerns can be located at: <https://www.plymouthhospitals.nhs.uk/comments-and-concerns>