



Do you have Autism and live in the Derriford catchment area?

We strongly advise you to get in touch to add an Autism ALERT on the Derriford hospital system – Here's why!

If you have any specific needs when you access hospital services there is a process in place to inform staff responsible for your care about this, so that they can make Reasonable Adjustments for you to assist you to have a better experience. It is an Alert flag on the main Patient records IT system, it is confidential and never shared outside the University Hospitals Plymouth records under Information Governance. Even if you do not anticipate using hospital services in the near future, it is wise to have the alert in place in case of an emergency situation.

There are alerts for a number of needs such as allergies, diabetes, visual impairment etc and Autism is included on this system.

If you have Autism (whether it is a formal diagnosis or not) you should request to have your details added to the system. Being alerted on the system will mean that:

- If you should be admitted to the hospital the Autism Service will be informed and will then be able to contact the area you are in to check that you are being offered Reasonable Adjustments, and offer advice to staff looking after you.
- If you are coming in for other appointments, staff will have the opportunity to be informed ahead of your visit, (although it is always helpful to highlight your needs prior to the appointment as well – and this is something that the Autism Service can assist with – contact details as below). We are happy to answer any queries that you may have.

To arrange for an alert to be put in place contact Derriford Autism Service by telephone - 01752 432134 or by email - plh-tr.derrifordautismservice@nhs.net

Alternatively, you can use the referral form located on the Derriford Autism Service website - <https://www.plymouthhospitals.nhs.uk/make-a-referral>

Please give your name, date of birth and address so that we can identify you correctly.

